

## HSBC Life Flexi Protector Product Summary

### Important Note

**This Product Summary contains simplified descriptions of the product features and general exclusions applicable to HSBC Life Flexi Protector and this is not exhaustive. This is not a contract of insurance and the precise terms and conditions of the product are specified in the General Provisions for HSBC Life Flexi Protector. Your Financial Planner will be able to provide a copy of the General Provisions for HSBC Life Flexi Protector for your reference at Your request.**

**The actual Benefits payable will be based on the actual performance of the assets of the underlying funds (as described in the Fund Summaries). Investments in investment-linked plans are subjected to investment risks including the possible loss of the principal amount invested. The value of Units in the sub-funds may fall as well as rise.**

**Buying a life insurance Policy is a long-term commitment. An early Termination of the Policy usually involves high costs and the Surrender Value payable may be less than the total Premiums paid.**

**The Fund Summaries contains details on the funds and constitutes a part of the Product Summary, without which the Product Summary is incomplete. As such, this Product Summary booklet must be read together with the Fund Summaries.**

**More information on the funds can be found in the Fund Prospectuses which are available online at [www.hsbc.com.sg](http://www.hsbc.com.sg).**

This is not a contract of insurance and the specific terms and conditions of this plan are provided in the relevant Policy documents. It does not have regard to any specific investment objectives, financial situation or the particular needs of a specific person. You should consult your Financial Planner for a financial analysis before purchasing a Policy suitable to meet your needs.

The Company does not bear the loss resulting from any currency conversion or the cost of charges incurred on any transactions pertaining to currency conversions.

The allocation, crediting, cancellation, switching or other dealings of Units as described in the Policy are solely for the purpose of the Policy, including without limitation for determining its Account Value.

For the avoidance of doubt, the Company shall have the right to use the Regular Premiums received to invest in the relevant reference funds or to make such other investments as the Company may consider appropriate, provided that the Account Value of the Policy shall be determined based on the Unit Price of the relevant Units standing to the credit of the policy.

## HSBC Life Flexi Protector

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## 1. THE POLICY

HSBC Life Flexi Protector is a whole life, Regular Premium Investment Linked Plan (“ILP”) which gives You the flexibility to choose the level of investment and protection cover that suits Your financial needs.

You have an option to choose between Choice Cover or Max Cover that determine the payout for the Death, Total Permanent Disability (“TPD”) and Terminal Illness (“TI”) Benefit, as mentioned in the Benefit clause.

**The benefit option cannot be altered once the policy has been issued.**

We also provide You with a diversified range of investment-linked funds from varying industries and geographical sectors managed by managers with investment and financial services expertise. You may choose to invest in one (1) or up to ten (10) investment-linked funds offered under this Policy.

## 2. CERTAIN RISKS

The actual Benefits payable will be based on the actual performance of the assets of the underlying funds, as described in the summary of the relevant ILP Sub-Funds (“Fund Summaries”). Investments in Investment-linked plans are subject to investment risks including the possible loss of the principal amount invested. The value of Units in the ILP Sub-Funds may fall or rise depending on economic/market conditions.

The risks of investing in the ILP Sub-Funds are set out in the relevant section of the Fund Summaries and Fund Prospectuses.

Buying a life insurance Policy is a long-term commitment. An early Termination of the Policy usually involves high costs and the Surrender Value payable may be less than the total Premiums paid.

## 3. BENEFITS

### 3.1. DEATH BENEFITS

Subject to the terms of this Policy, if the Life Assured dies (other than by reason of suicide as described in the Suicide Claim provision in this Policy) while this Policy is in force, We will pay the Death Benefit according to the Death Benefit Option You have selected and as specified in the Certificate of Insurance either: (a) Choice Cover or (b) Max Cover.

#### **Choice Cover**

The Death Benefit payable is the higher of:

- a) the Basic Sum Assured plus total Top-up and RSP less any withdrawals made; OR
- b) the Account value,  
less any Indebtedness.

#### **Max Cover**

The Death Benefit payable is the total of:

- a) the Basic Sum Assured AND
- b) the Account value,  
less any Indebtedness.

Following the date of receipt of a satisfactory written notice of the Life Assured’s death which is admitted by Us, the Units will be cancelled on the Dealing Days of the relevant ILP sub-funds as soon as practicable. Any overdue or outstanding Policy Charges will be deducted from the Death Benefit payable under this Policy.

Death Benefit payout will be in the Policy Currency. If the Policyholder requests for the Death Benefit payout in another currency, it will be subject to the Company's prevailing exchange rate at the time of payout.

Upon payment of the Death Benefit, this Policy will automatically terminate.

### **3.2. TERMINAL ILLNESS BENEFIT ("TI BENEFIT")**

If the Life Assured is diagnosed with a Terminal Illness during the Policy term while the Policy is in force, We will pay the Terminal Illness Benefit in lump sum as an advancement of the Death Benefit, and the amount payable is limited to:

- a) \$3 million, or
- b) Death Benefit at the point of Terminal Illness claim;

whichever is lower.

The maximum Terminal Illness Benefit payable on the Life Assured is \$3 million, inclusive of all other policies issued by Us and other insurance companies, in respect of the same Life Assured.

The date of the diagnosis of the Terminal Illness must be after the Commencement Date, or the date of any Reinstatement of this Policy (if applicable), whichever is later.

Following the date of receipt of a satisfactory written notice of the Life Assured's Terminal Illness which is admitted by Us, the Units will be cancelled on the Dealing Days of the relevant ILP sub-funds as soon as practicable. Any overdue or outstanding Policy Charges will be deducted from the Terminal Illness Benefit payable under this Policy.

Terminal Illness Benefit payout will be in the Policy Currency. If the Policyholder or the beneficiary(ies) request(s) for the Terminal Illness Benefit payout in another currency, it will be subject to the Company's prevailing exchange rate at the time of payout.

If the Death Benefit is fully paid out as a result of a Terminal Illness claim, the Policy will terminate.

If the Death Benefit is not fully paid out upon a Terminal Illness claim, the Policy will remain in force with the remaining Account Value after deducting \$3 million for Terminal Illness Benefit payout.

### **3.3. TOTAL & PERMANENT DISABILITY BENEFIT ("TPD BENEFIT")**

If the Life Assured is diagnosed with Total and Permanent Disability ("TPD") before the Policy Anniversary nearest to the Life Assured's 80th birthday, We will pay the Basic Sum Assured less any outstanding Indebtedness under the Policy in one (1) lump sum as an advancement of the Death Benefit.

This benefit will cease on Policy Anniversary nearest to the Life Assured's 80th birthday.

The maximum TPD benefits payable on the Life Assured is as per limits below, inclusive of all other policies issued by Us and other insurance companies, in respect of the same Life Assured:

- a) \$6 million if the Life Assured is a Singapore Citizen, Permanent Resident, or holder of a valid pass; and
- b) \$4 million if the Life Assured is not a Singapore Citizen, Permanent Resident, or holder of a valid pass; and
- c) \$1 million if the Life Assured is less than 16 years old

The Life Assured has the option to advance 100% of the TPD Benefit and up to \$3 million (or up to \$2 million if the Life Assured is not a Singapore Citizen, Permanent Resident, or holder of a valid pass) if he or she is totally and permanently unable to perform **at least two (2) of the six (6) Activities of Daily Living** (as defined under General Definitions in General Provision), even with the aid of special equipment. The remaining TPD Benefit (if any) shall be payable when the Life Assured is totally and

permanently unable to perform at least three (3) of the six (6) Activities of Daily Living, even with the aid of special equipment, or any other Definition specified under the General Definitions in General Provision. This option is only available if the Life Assured is age 16 to 70.

The date of the diagnosis of the TPD must be after the Commencement Date, or the date of any Reinstatement of this Policy (if applicable), whichever is later.

Following the date of receipt of a satisfactory written notice of the Life Assured's TPD which is admitted by Us, the Units will be cancelled on the Dealing Days of the relevant ILP sub-funds as soon as practicable. Any overdue or outstanding Policy Charges will be deducted from the TPD Benefit payable under this Policy.

TPD Benefit payout will be in the Policy Currency. If the Policyholder or the beneficiary(ies) request(s) for the TPD Benefit payout in another currency, it will be subject to the Company's prevailing exchange rate at the time of payout.

If the Death Benefit is fully paid out as a result of a TPD claim, the Policy will terminate.

If the Death Benefit is not fully paid out upon a TPD claim, the Policy will remain in force with the remaining Account Value after deducting \$56 million for TPD Benefit payout.

For the full definition of TPD, please refer to the section GENERAL DEFINITIONS in General Provision.

### 3.4. ADDITIONAL BONUS UNITS

Additional Bonus Units will be notionally allocated on every Policy Commencement Day based on the Account Value as follows:

Account Value	Additional Bonus Units (% of Account Value in each tier)
First \$29,999	Nil
Next \$30,000– \$99,999	0.10% per annum
Next \$100,000– \$499,999	0.20% per annum
Next \$500,000 and above	0.30% per annum

The Additional Bonus Units will be allocated to the ILP sub-fund(s) according to the current allocation based on the net asset value of the ILP sub-fund(s) at point of allocation.

### 3.5. LIFE REPLACEMENT OPTION

Whilst this Policy is in force, at any time during the Policy term, You may request to exercise the Life Replacement Option ("LRO") to replace the Life Assured, subject to the following conditions:

1. The LRO is only available and valid to an individual Policyholder at the point of request. For other Policyholders such as an institution or organisation, the LRO is invalid and cannot be exercised;
2. You must provide proof of insurable interest on the new Life Assured at the point of request;
3. The new Life Assured must be alive at the point of request and must fulfil the eligible entry Age of this Policy;
4. The new Life Assured must be either Your spouse, Your child (including legally adopted child) below Age eighteen (18), or Yourself if the Policy is initially a third party Policy;
5. Upon the request being submitted, this Policy and all Riders attached (if any) covering the new Life Assured are subject to underwriting. All Riders attached to this Policy (if any) that cover the original Life Assured will be deleted. Riders attached to this Policy (if any) that cover the Policyholder will remain in force;

6. Upon replacement of the Life Assured, the Insurance Charge (if any) specified in the Insurance Charge provision will be based on the attained Age, gender and smoking status of the new Life Assured;
7. Before any change of the Life Assured is implemented, previous Assignment of this Policy (if any) made by You must be revoked. Except for Novation, You can no longer exercise the LRO upon any Assignment made to this Policy;
8. Before any change of the Life Assured is implemented, previous irrevocable/revocable nomination of beneficiary/beneficiaries (if any) made by You must be revoked.
9. If a material non-disclosure on the new Life Assured is discovered upon a claim on the new Life Assured, the Policy shall be deemed null and void. We will refund any part of the Premium paid not allocated to the Units and the Account Value based on the Unit Prices as at the Dealing Day on or immediately after We void this Policy;
10. Waiting period and survival period (if any) on any Benefits will be applicable upon commencement of cover of the new Life Assured;
11. Pre-existing Condition will not be covered for the new Life Assured.

Notwithstanding the above, We reserve the right to approve or reject the request to replace the Life Assured.

The Policyholder must submit a written request using the relevant form to the Company to exercise this option. Once the request to replace the Life Assured is approved and the coverage on the new Life Assured has taken effect, the Company will not be liable for any claim on the original Life Assured and the coverage on the original Life Assured will cease immediately.

For the avoidance of doubt, the coverage on the new Life Assured will be effective on the next monthly anniversary of the Commencement Date immediately following the Company's approval. An Endorsement will be issued upon the approval of the request to replace the Life Assured.

Remaining Premiums are still payable for this Policy after LRO is exercised.

### **3.6. GUARANTEED INSURABILITY OPTION ("GIO")**

Subject to the Company's approval, the Policyholder has the option to apply for an increase in the Basic Sum Assured or purchase a new GIO whole life, term, investment-linked Policy covering Death, TI, TPD and/or Critical Illness ("CI"), without providing evidence of health when any one of the following significant milestone events occur. You can exercise GIO after the Policy has been in force for at least one year from the Policy Commencement Date when this Policy is first issued and provided all Regular Premium due have been paid to date to the Company.

The significant milestone events are:

- i. the Life Assured's legal marriage/ divorce;
- ii. the Life Assured has a new born baby;
- iii. the Life Assured has adopted a child through legal means;
- iv. the Life Assured has completed a purchase of a property in Singapore;
- v. the Life Assured's child entering primary school or secondary school or university;
- vi. the Life Assured enters first full-time employment after graduation; or
- vii. the Death of the Life Assured's spouse

We may add on or remove any significant milestone events at Our discretion. The new GIO whole life, term or investment-linked Policy is subject to the availability at the point of time. Refer to HSBC Life website for the list of current eligible GIO Policy offered.

You may exercise GIO subject to the following terms and conditions:

- i. the Policy must be incepted at standard terms;
- ii. the Policyholder must exercise the GIO within 90 days from the date of occurrence of the significant milestone event, subject to the Company's receipt of satisfactory supporting legal documents;
- iii. the Life Assured must be less than 55 years old at the time of exercising the GIO;
- iv. This GIO can only be exercised provided there has been no successful claim previously made under the original HSBC Life Flexi Protector Policy;
- v. the Life Assured must not be suffering from TPD, or diagnosed with TI or any stage of CI or had presented with symptom(s) that would have caused any prudent person to seek medical treatment, diagnosis or care, or medical advice of any Critical Illness on or before the date of exercising of the GIO feature; and
- vi. If the Policyholder has exercised the LRO prior to this, the Policyholder will be entitled to exercise the GIO on the new Life Assured, subject to meeting all the terms and conditions. The Basic Sum Assured will be based on the Basic Sum Assured at the point of exercising this Option.

**For option to increase GIO Basic Sum Assured:**

The new GIO Basic Sum Assured can be any amount from:

The minimum Basic Sum Assured of a HSBC Life Flexi Protector Policy or

Up to:

- a) 100% of the original HSBC Life Flexi Protector Basic Benefit Sum Assured specified on the Certificate of Insurance first issued by Us; or
- b) where you have opted for CI coverage, 100% of the original eligible CI Rider.

Not exceeding \$300,000.

**For option to purchase a new GIO whole life, term, investment-linked Policy covering Death, TI, TPD and/or Critical Illness ("CI"),**

- i. The Sum Assured of new GIO whole Life, term or investment-linked Policy will be any amount from:

The lower of:

- a) The minimum Basic Sum Assured of a HSBC Life Flexi Protector Policy; or
- b) The minimum Basic Sum Assured of the new GIO whole life, term or investment-linked Policy;

Up to:

- c) 100% of the original HSBC Life Flexi Protector Basic Benefit Sum Assured specified on the Certificate of Insurance first issued by Us; or
- d) where you have opted for CI coverage, 100% of the original eligible CI Rider;

Not exceeding \$300,000.

- ii. The Policyholder may exercise the GIO purchase a new GIO whole life, term, investment-linked Policy once per Policy Year and up to a maximum of three (3) times during the lifetime of the Life Assured. Each significant milestone event may be exercised more than once, except for significant milestone events (i) and (iv) listed above; and
- iii. Where there is more than one HSBC Life Policy with GIO covering the same Life Assured at the time the Policyholder exercises the GIO, the Policyholder may only exercise the GIO on a particular milestone event under one HSBC Life Policy, and not under all the HSBC Life Policies



with GIO feature.

- iv. The CI cover will only be offered under the new GIO whole life, term or investment-linked Policy provided an eligible CI Rider was added to the original HSBC Life Flexi Protector Policy at the point of inception, and at standard terms. The eligible CI Riders under the original HSBC Life Flexi Protector Policy are:
  - a) CI Choice Accelerator Benefit
  - b) CI Max Accelerator Benefit
  - c) CI Additional Benefit
  - d) ECI Choice Accelerator Benefit
  - e) ECI Max Accelerator Benefit
  - f) ECI Additional Benefit
  - g) Super CritiCare Benefit
- v. For the avoidance of doubt, where there are more than one (1) eligible CI Riders added to the HSBC Life Flexi Protector Policy, We will consider the Sum Assured of the lowest CI Rider when assessing the GIO whole life, term or investment-linked Policy.
- vi. The Sum Assured of the new GIO whole life, term or investment-linked Policy shall not exceed the prevailing maximum Sum Assured allowed for death/TI, TPD and/or CI per Life Assured, including all other policies issued by HSBC Life and other insurance companies in respect of the same Life Assured, when the Sum Assured of the new GIO whole life, term or investment-linked Policy is aggregated with the Life Assured's existing coverage.

### **3.7. DISTRIBUTION OF DIVIDEND**

#### **(a) Dividend Handling**

If You choose to invest in any ILP Sub-Fund that pays dividends, You have the option to either reinvest these dividends or to receive payout in cash of these dividends (dividend payout option).

You need to indicate the dividend payout option clearly in the Application. The default dividend payout option is to reinvest all dividends from such ILP Sub-Fund. For any change to the preferred dividend payout option, You must notify and give Us 30 business days' notice.

Dividend distributions are not guaranteed and can be made out of the income, capital gains and/or capital of the ILP Sub-Fund. Dividend policies vary depending on the ILP Sub-Fund. The issuance of dividends remains at the discretion of the relevant fund manager and are not guaranteed.

In accordance to Your selected dividend payout option, We will distribute the additional units from dividend distributions within 21 business days from the relevant ILP Sub-Fund's Record Date subject to arrangement with the relevant fund manager.

#### **(b) Reinvest**

If You choose the dividend payout option to reinvest the dividends, We will reinvest these dividends on Your behalf. The reinvested dividends will increase Your units from the relevant ILP Sub-Fund.

The additional units obtained from the reinvested dividends will form part of the Policy Value and relevant Policy charges (if any) will be applicable.

### (c) Cash Payout

If You choose the dividend cash payout option to receive the dividends payout, the payout to You will be in the currency stated in the Certificate of Insurance irrespective of the currency of the relevant ILP Sub-Fund chosen.

We will only pay dividends to You if the dividend which You are entitled to, meets the minimum dividend cash payout amount of S\$30 per ILP Sub-Fund. Otherwise, We will reinvest on Your behalf, any dividend(s) of less than S\$30 as additional units. Upon notification to You, We reserve the right to amend the minimum dividend payout amount from time to time.

The dividends payout will be distributed only to Your designated bank account. If there is non-delivery of dividend to Your designated bank account for whatever reason, We will reinvest that dividend as additional units on Your behalf. Under the circumstances including but not limited to non-delivery of dividend such as lapsation of policy, surrender of policy or fund switching, the distribution of dividends may not be performed within 21 business days from the relevant ILP Sub-Fund's Record Date subject to arrangement with the relevant fund manager.

## 4. POLICY PREMIUM

While this Policy is in force, any Premium received by Us, after conversion into the Policy Currency (if applicable) net of any bank charges and deduction of the relevant Policy Charges, is used for the purpose of allocating Units in the relevant ILP-sub fund(s) to this Policy based on the relevant Unit Price and in accordance with Your Investment Option Allocation Instruction. The Units will be allocated on the Dealing Days of the relevant ILP-sub fund(s) as soon as practicable following the date of receipt of such Premium by Us. No interest will be earned or credited on any Premium received pending allocation of Units to this Policy.

### 4.1. REGULAR PREMIUM

You shall pay the Regular Premium in respect of this Policy subject to the minimum amount as determined by the Company from time to time. Regular Premium may be paid annually, semi-annually, quarterly or monthly (except for monthly mode in USD, which is not allowed).

Regular Premium is payable to Us on or before the relevant Regular Premium due date.

Payment Frequency	Minimum Regular Premium (in accordance with Your Policy Currency)	
	SGD	USD
Annual	\$1,200	\$1,200
Semi-Annual	\$600	\$600
Quarterly	\$300	\$300
Monthly	\$100	Not allowed

#### **During the Initial Premium Payment Term**

If the Regular Premium (excluding RSP and ad hoc Top-up) due is not received on Premium due date, this Policy will be kept in effect for the next thirty (30) days (i.e. the Grace Period). However, if no Regular Premium is received on the expiry of the Grace Period, this Policy will be auto surrendered with refund of the Account Value (if any), less any indebtedness. You will be notified that the Policy has been auto surrendered. Should a claim arise during the auto Surrendered Period, no benefits will be payable.

### **After the Initial Premium Payment Term**

If the Regular Premium due (excluding RSP and ad hoc top-up) is not received on Premium due date, Premium Holiday will be activated automatically upon the expiry of the Grace Period and applicable charges under the Policy will continue to be deducted from this Policy. The Policy will remain in effect so long as the Account Value is sufficient to cover the charges due (Premium Holiday). Otherwise, this Policy will lapse. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

#### **4.2. TOP-UP PREMIUM (“TOP-UP”)**

Top-up Premiums are allowed on an ad-hoc basis anytime during the Policy term.

Payment Type	Minimum Amount (in accordance with Your Policy Currency)		Remark
	SGD	USD	
Top-up Premium	\$250	\$250	Top-up Premium must be in multiples of \$10

100% of each Top-Up will be allocated according to the allocation instruction as specified by You and each Top-up will be subjected to a 5% premium charge which will be deducted from the ILP sub-fund(s) after allocation of the Premium. The Top-up Premium will be applied to purchase Units at the prevailing Unit Price on the Dealing Days of the relevant ILP sub-fund(s) as soon as practicable following the date the Top-up Application is approved by the Company.

Top-Up is not allowed during Premium Holiday and the 5% premium charge cannot be dialed down.

#### **4.3. RECURRING SINGLE PREMIUM (“RSP”)**

RSP is only allowed for policies denominated in SGD. RSP is not allowed for policies denominated in USD. If Your Policy is denominated in SGD, You may opt to increase Your investments into the ILP Sub-Fund(s) by making RSPs anytime during the Policy term, subject to underwriting.

The RSP is subject to the Age limit of seventy (70).

The RSP will be applied to purchase Units at the prevailing Unit Price on the Dealing Days of the relevant ILP sub-fund(s) as soon as practicable following the date the RSP Application is approved by the Company.

Payment Type	Minimum Amount (in accordance with Your Policy Currency)		Remark
	SGD	USD	
RSP	\$50	\$50	Top-up Premium must be in multiples of \$50

**RSP is not allowed during Premium Holiday.** If Premium Holiday is activated, We will stop Your RSP.

The RSP is payable only through interbank GIRO and is subject to a minimum amount determined by Us, which may be varied from time to time.

100% of each RSP will be allocated to the relevant ILP sub-fund(s) according to the last specified allocation and each RSP will be subject to the 5% premium charge, which is made through cancellation of Units.

## 5. PREMIUM ALLOCATION

As Units are issued on a forward pricing basis, the issue price of Units will not be ascertainable at the time of application.

Subject to:

- i. Our approval of the application; and
- ii. Premium payment in full, accepted and received by Us before 2.30pm Singapore time on a Dealing Day,

the Policyholder will be issued Units in relation to his Regular Premium, RSP or Top-up Premium (as the case may be) at the Unit Price prevailing as at the next Dealing Day after approval and acceptance of (i) and (ii).

Applications and Premium payment in full accepted by Us after 2.30 p.m. Singapore time on a Dealing Day or on a day which is not a Dealing Day, will be taken to have been received on the next Dealing Day. Policyholder will receive the following Dealing Day's price. We and Our authorised Financial Planners reserve the right to bring forward the cut-off time in respect of any Dealing Day.

The pricing is done on a single pricing basis and the issue price per Unit on each Dealing Day shall be based on the net asset value (plus or minus duties or charges) calculated by the relevant Manager as at each Valuation Date in respect of the relevant ILP Sub-Fund invested into.

There is no minimum ILP Sub-Fund size for the continued operation of the ILP Sub-Funds.

We reserve the right to impose a limit on the value of investments made in any particular ILP Sub-Funds or suspend further investments in any sub-funds if the fund Manager has stopped taking on new subscriptions.

The ILP Sub-Funds shall be valued on every Dealing Day and subject to the respective underlying fund Manager's pricing Policy. Prices of Our ILP Sub-Funds can be found on Our website at [www.hsbcclife.com.sg](http://www.hsbcclife.com.sg). Policyholders and prospective Policyholders may contact Us or Our authorised Financial Planners for details on the valuation of the ILP Sub-Funds.

### (a) Subscription

Regular Premium is payable at regular intervals shown in the Certificate of Insurance. The amount of Premium Charge used to purchase Units and the amount of Premium Charge to Regular Premium is shown in the table below.

<b>Policy Year</b>	<b>Percentage (%) of Premium to purchase Units</b>	<b>Premium Charge as percentage (%) of Premium</b>
1 <sup>st</sup> Policy Year	20%	80%
2 <sup>nd</sup> Policy Year	40%	60%
3 <sup>rd</sup> Policy Year	55%	45%
4 <sup>th</sup> Policy Year	100%	0%
5 <sup>th</sup> Policy Year onwards	102%	0%

### (b) Redemption of Units

Policyholders may redeem their Units on a Dealing Day, a written redemption request in such form and together with such other documents as may be required by them.

A redemption request will not be treated as valid unless it is in respect of Units for which the issue price has been fully paid by the Policyholder. We may refuse any redemption requests if all relevant documentation has not been submitted, or under any other circumstances notified to the Policyholders.

As Units are priced on a forward pricing basis, the redemption price of Units will not be ascertainable at the time of the submission of the redemption request. If the Policyholder's redemption request is received by Us before 2.30 p.m. on a Dealing Day, the redemption request will be taken to have been received on that Dealing Day and the Policyholder will receive the next Dealing Day's redemption price.

If the redemption request is received after 2.30 p.m. on a Dealing Day or on a day which is not a Dealing Day, the realisation request will be taken to have been received on the next Dealing Day and the Policyholder will receive the following Dealing Day's redemption price. We and Our authorised Financial Planners reserve the right to bring forward the cut-off time in respect of any Dealing Day.

The pricing is done on a single pricing basis and the redemption price per Unit on each Dealing Day shall be based on the net asset value (plus or minus duties or charges) calculated by the relevant fund manager as at each Valuation Date in respect of that ILP Sub-Fund.

Whilst it is not Our intention to do so, there may be circumstances when We or the fund Manager for the ILP Sub-Fund may be required to purchase Unit(s) acquired by Policyholders. We will notify Policyholders at least one (1) month before such an occurrence, or as soon as practicable if We are unable to determine when such circumstances may occur. We will also advise Policyholders the method of determining the price at which affected Unit(s) will be purchased at such relevant time.

## 6. SETTLEMENT FOR REDEMPTION

- (a) Redemption proceeds for the Units will be paid to Policyholders within four (4) Business Days for bond and money market ILP Sub-Funds And within six (6) Business Days for all other types of ILP Sub-Funds (or such other period as the relevant authorities may require or allow from time to time) from the date of the next pricing of the ILP sub-fund immediately following the receipt by Us of the redemption request with all the requisite documents and information unless the redemption amount falls below the minimum withdrawal amount set out in Partial Withdrawal clause or valuation or redemption of the Units has been suspended by Us and/or the relevant Manager pursuant to Redemption of Units clause above.
- (b) The redemption proceeds payable to the Policyholder in respect of the redeemed Units will be paid by cheque sent through the post to the Policyholder's address (in the case of an individual) or registered address (in the case of a corporate entity).
- (c) The following example illustrates the amount of redemption proceeds the Policyholder will receive:

Investment details	Fees and Charges
Number of units to be redeemed: 1,000	-
Notional redemption price: \$1.00**	-

$$\begin{aligned}
 \text{Gross redemption proceeds} &= \text{Number of units to be redeemed} \times \text{redemption price} \\
 &= 1,000 \times \$1.00 \\
 &= \$1,000
 \end{aligned}$$

$$\begin{aligned}
 \text{Net redemption proceeds paid out to Policyholder} \\
 &= \text{Gross redemption proceeds} - \text{Fees and Charges (if any)} \\
 &= \$1,000 - \$0 \\
 &= \$1,000
 \end{aligned}$$

\*\*The actual issue price of Units will fluctuate according to the net asset value of the Units.

## 7. GRACE PERIOD

There is a Grace Period of thirty (30) days from the Regular Premium due (excluding the RSP and Top-up Premiums). This Policy continues to be in force during the Grace Period.

### **During the Initial Premium Payment Term**

If the Regular Premium (excluding the RSP and Top-up Premiums) due is not received on Premium due date, this Policy continues to be in force for the next thirty (30) days (i.e. the Grace Period). However, if no Regular Premium is received on the expiry date of the Grace Period, this Policy will be auto surrendered with refund of the Account Value (if any), less any Indebtedness. You will be notified that the Policy has been auto surrendered. Should a claim arise during the auto Surrendered Period, no benefits will be payable.

### **After the Initial Premium Payment Term**

If the Regular Premium (excluding the RSP and Top-up Premiums) due is not received on Premium due date, this Policy continues to be in force for the next thirty (30) days (i.e. the Grace Period). However, if no Regular Premium (excluding the RSP and Top-up Premiums) is received on the expiry date of the Grace Period, the Premium Holiday will be automatically activated upon the expiry of the Grace Period. Applicable charges under the Policy will continue to be deducted from this Policy. The Policy will remain in force as long as the Account Value is sufficient to cover the charges due during the Premium Holiday Period. On any due date (the due date is a Dealing Day of the relevant ILP-sub fund(s) or otherwise on their Dealing Days immediately before the due date) during the Premium Holiday, if the Account Value is insufficient to cover the payment of the applicable Policy Charges, this Policy will lapse, unless otherwise stated. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

During the Grace Period, dividends (if any) from the ILP sub-fund(s) that are due from the unpaid Regular Premium(s) will not be issued.

## 8. PREMIUM HOLIDAY

### **During the Initial Premium Payment Term**

No Premium holiday is allowed. If the Regular Premium due (excluding RSP and Top-up) are not received after the Grace Period, this Policy will lapse immediately with refund of the Account Value (if any), less any Indebtedness.

### **After the Initial Premium Payment Term**

if the Regular Premium due (excluding RSP and Top-up) are not received on Premium due date, Premium Holiday will be activated automatically upon the expiry of the Grace Period and the applicable charges (including Insurance Charges) under this Policy will continue to be deducted from this Policy. The Policy will remain in effect so long as the Policy Value is sufficient to cover the charges due. Otherwise, the Policy will lapse. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

You may also apply to stop paying Regular Premium at any time from the 25<sup>th</sup> month by sending Us an application in the form specified by Us provided that the Account Value on the date on which the application is approved (if such date is a Dealing Day of the relevant ILP sub-fund(s) or otherwise on their Dealing Days immediately before such date) is sufficient to cover the applicable Policy Charges.

The Premium Holiday will commence on the Regular Premium Due Date immediately following the date on which the approval of application is dated. During the Premium Holiday, the Account Value will be reduced by the Policy Charges due in accordance with the terms of this Policy. The Policy will remain in force so long as the Account Value is sufficient to cover the applicable Policy Charges due.

The absence of Premiums will impact Your Account Value, as no new Premiums are being invested during Premium Holiday. Additionally, applicable charges on Your Account Value will still be deducted during this period.

If on any day during the Premium Holiday, the Account Value on the relevant due date for the relevant Policy Charges (if the due date is a Dealing Day of the relevant ILP sub-fund(s) or otherwise on their Dealing Days immediately before the due date) is, in Our opinion, insufficient to cover the applicable Policy Charges, the Premium Holiday will cease on such day as determined by Us in its absolute discretion and We will notify You to resume the payment of Regular Premium. If the Regular Premium due are not received after the Grace Period, this Policy will lapse immediately. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

## 9. FEES AND CHARGES

<b>FEES AND CHARGES</b>	
<b>PREMIUM CHARGE</b>	<p>The Premium Charge to Regular Premium is mentioned in the Subscription under Premium Allocation clause.</p> <p>The Premium Charge to Recurring Single Premium or Top Up Premium is 5% deducted by cancellation of Units, after allocation of the Recurring Single Premium and Top Up Premium.</p> <p>Units will be cancelled from the ILP sub-fund(s) according to the current allocation based on the net asset value of the ILP sub-fund(s) at point of deduction.</p> <p>The Premium Charge to Regular Premium, Recurring Single Premium and Top Up Premium is guaranteed through the Policy Term.</p>
<b>ADMINISTRATION FEE</b>	<p>The administration fee of \$5 is chargeable on a monthly basis by cancellation of Units.</p> <p>The administration fee is not guaranteed. We may increase this charge by giving one (1) month's prior written notice. For the avoidance of doubt, at no point will the Administration Fee exceed \$12 per month.</p>
<b>INSURANCE CHARGE (ALSO KNOWN AS COST OF INSURANCE ("COI"))</b>	<p>The COI will be levied on the basic Policy on a monthly basis by cancellation of Units.</p> <p><u>Choice Cover</u></p> <p>The monthly COI is calculated based on the Sum At Risk of this Policy  <i>Sum At Risk (subject to the minimum value of zero) = The Basic Sum Assured + RSP + Top-up – Partial Withdrawal – Regular Withdrawal - Account Value</i></p> <p><u>Max Cover</u></p> <p>The Sum At Risk will be the Basic Sum Assured.</p> <p>The Insurance Charge increases annually based on the Age of the Life Assured.</p> <p>The Insurance Charge is not guaranteed. We may increase this charge by giving one (1) month's prior written notice.</p>
<b>SWITCHING FEE</b>	<p>The Switching Fee is currently waived by the Company. We reserve the right to impose a Switching Fee as determined by Us from time to time. We will notify You in writing of any such variation with at least one (1) month prior notice.</p>
<b>REDEMPTION FEE</b>	<p>The Redemption Fee is currently waived by the Company. We reserve the right to impose a Redemption Fee as determined by Us from time to time. We will notify You in writing of any such variation with at least one (1) month prior notice.</p>
<b>FUND MANAGEMENT CHARGES</b>	<p>The Fund Management Charges for the underlying funds will vary from one underlying fund to another. The Fund Management Charges are not fixed and are determined by the fund Manager of each underlying fund from time to time and are set out in the offering documents of the underlying funds which are made available by the Company. Fund Management Charges are payable from the assets of the ILP Sub-Funds.</p>



OTHER CHARGES ON UNDERLYING FUNDS	<p>The underlying funds are subject to the fees, charges and expenses levied by the Managers and other service providers of the underlying funds as set out in the offering documents for the underlying funds and such fees, charges and expenses will vary from one underlying fund to another. These charges are payable from the assets of the ILP Sub-Funds. Copies of the offering documents for the underlying funds are made available by the Company.</p> <p>We reserve the right to vary the fees and charges set out in this Policy unless specified as guaranteed, and the manner in which such fees and charges may be imposed by Us.</p>
OTHER CHARGES ON OPTIONAL SERVICES	<p>Additional charges for optional services or products provided may, with Your consent, be levied.</p> <p>We reserve the right to vary the fees and charges set out in this Policy unless specified as guaranteed, and the manner in which such fees and charges may be imposed by Us.</p>

#### 10. PARTIAL WITHDRAWAL

	<b>Minimum Withdrawal Amount</b> <b>(in accordance with Your Policy Currency)</b> <b>SGD/USD</b>	<b>Remark</b>
Partial Withdrawal	\$250	<p>Partial Withdrawal is only available provided always that the remaining Account Value is more than \$2,500 (“Minimum Holding Amount”).</p> <p>Withdrawal amount must be in multiples of \$10.</p> <p>Any Partial Withdrawal may reduce the Account Value and affect the Additional Bonus Units allocation, if any.</p> <p>The Minimum Withdrawal Amount and the Minimum Holding Amount is not guaranteed and We reserve the right to vary the amount set out in this Policy from time to time.</p>

## 11. REGULAR WITHDRAWAL

You may select to make Regular Withdrawals on an annual, semi-annual, quarterly or monthly basis as long as it fulfils the minimum Regular Withdrawal amount as follows:

Regular Withdrawal Frequency	Minimum Regular Withdrawal Amount		Remark
	SGD	USD	
Annual	1,200	1,200	Regular Withdrawal can be made as long as the remaining Account Value of the Policy after the withdrawal is not less than the Minimum Holding Amount. Regular Withdrawal is only allowed in multiples of \$10.
Semi-annual	600	600	
Quarterly	300	300	
Monthly	100	Not allowed	Any Regular Withdrawal may reduce the Account Value and affect the Additional Bonus Units allocation, if any. We reserve the right to suspend or terminate this Regular Withdrawal facility at any time and shall under no circumstances be responsible for any losses whatsoever due to Our decision to suspend or terminate such facility.

This Regular Withdrawal facility will cease:

- on the first Dealing Day after the request for withdrawal is received, if processing that request will reduce the value of this Policy to an amount below the Minimum Holding Amount;
- upon Your written request; or
- upon termination of this Policy.

## 12. POLICY CHANGES

Subject to underwriting and Our approval, unless otherwise stated, You may request for the following changes to be made to this Policy so long as the requirements for the change have been complied with:

Policy Changes	Remark
Sum Assured	<p>You may request for an increase in Sum Assured of the Basic Sum Assured or Rider Sum Assured after Policy inception. The COI for the change in Sum Assured will be based on attained Age of the Life Assured at point of change.</p> <p><b>Reduction in Sum Assured is only allowed from forty-ninth (49<sup>th</sup>) Policy Months onwards</b>, subject to the Minimum Sum Assured requirement of this Policy where the Basic Sum Assured is at least 5 times the Annualised Premium.</p> <p><b>A Reduction in Basic Sum Assured may lead to corresponding reduction in the attached acceleration Rider (such as CI Max Accelerator Rider and CI Choice Accelerator Rider) Sum Assured.</b></p> <p>The change will be effective from the next Policy Commencement Day of this Policy immediately following Our approval of the change, unless specified otherwise.</p> <p>The waiting period (if any) on any Benefits will be applicable upon the increase of the new Basic Sum Assured or Rider Sum Assured.</p>
Regular Premium	<p>You may request for an increase in Regular Premium after Policy inception, <b>the reduction in Regular Premium is only allowed from forty-ninth (49<sup>th</sup>)</b></p>

	<p><b>Policy Months onwards</b> and will take place at the next Regular Premium due date following Our approval</p> <p>Where applicable, the increased Premium will be treated as a new Premium stream and is subject to Premium Charge applicable from Year 1 again.</p> <p>Any other changes in Regular Premium will be subject to any administrative rules determined by the Company from time to time.</p>
Addition of Rider(s)	<p>The inclusion of Rider(s) is subject to underwriting and Our approval, and the inclusion of Rider is available after Policy inception.</p> <p>The Insurance Charges for a new Rider to this Policy will be based on attained Age of the Life Assured at point of inclusion.</p> <p>The new Rider will take effect on the next Policy Commencement Day following Our approval of the request.</p>
Cancellation or deletion of Rider(s)	<p>The cancellation or deletion of Rider(s) is subject to Our approval and the cancellation of Rider attached at Policy inception is only allowed from <b>forty-ninth (49<sup>th</sup>) Policy Months onwards</b> onwards.</p> <p>The cancellation or deletion of Rider(s) will take effect from the next Policy Commencement Day following Our approval of the request.</p>

### 13. INVESTMENTS

#### 13.1. INVESTMENT OPTION

The allocation, crediting, cancellation, switching or other dealings of Units as described in this Policy are solely for the purpose of this Policy, including without limitation for determining its Account Value. For the avoidance of doubt, the Company shall have the right to use the Regular Premiums received to invest in the relevant underlying funds or to make such other investments as the Company may consider appropriate, provided that the Account Value of this Policy shall be determined based on the Unit Price of the relevant Units standing to the credit of this Policy.

You may choose up to the maximum number of ten (10) ILP Sub-Funds for this Policy. The minimum allocation of investment per ILP Sub-Fund is one percent (1%) and the total allocation of investment for Your Policy is one hundred percent (100%).

You have no legal or beneficial interest in any monies held by Us before the same is used for allocating Units to this Policy, any monies held by Us following the cancellation of Units, or any Units in the underlying funds of or any assets underlying the ILP Sub-Funds. You do not control or have any right to control Our investment Policy or the investment Policy of any Investment Option. The allocation of Units in the ILP Sub-Funds to this Policy is solely for the purpose of this Policy, including without limitation for determining its Account Value.

All units in Our ILP Sub-Funds are not Excluded Investment Products. The definition of “Excluded Investment Product” can be found in Annex 1 to the Notice on Recommendations on Investment Products on MAS’s website <https://www.mas.gov.sg/regulation/notices/notice-faa-n16>.

#### 13.2. ADDITION OF ILP SUB-FUNDS

We may determine that one (1) or more additional ILP Sub-Funds be made available for this Policy. All provisions of this Policy will apply to the additional ILP Sub-Funds unless stated otherwise.

#### 13.3. DELETION OF ILP SUB-FUNDS

We have the right at any time to determine that an ILP Sub-Fund will cease, whether temporarily or otherwise, to be made available for further investment (the “**Terminating ILP Sub-Fund**”).

We will give You one (1) month's prior written notice before terminating the ILP Sub-Fund. We will cease to allow the relevant holders from making allocation or cancellation of Units in the Terminating ILP Sub-Fund after expiry of this notice period.

If You have Units of the Terminating ILP Sub-Fund standing to the credit of this Policy and the Terminating ILP Sub-Fund has ceased to be made available to You, Units in the Terminating ILP Sub-Fund standing to the credit of this Policy will be cancelled and redeemed on the last Dealing Day of the notice period.

Proceeds from such redemption will be used to purchase Units in alternative ILP Sub-Funds, as follows:

- a) We will ask You to instruct Us in writing by a specified date, on Your choice of an alternative ILP Sub-Fund(s). We will purchase Units in the alternative ILP Sub-Fund(s) for allocation to this Policy as advised in Our notice;
- b) If We do not receive any instructions from You by the specified date, We will select one (1) or more alternative ILP Sub-Fund(s) on Your behalf as may seem to Us appropriate; and
- c) We will ask You to instruct Us in writing by a specified date on the future allocation of Premium which would have been allocated to the Terminating ILP Sub-Fund.

If You instruct Us to re-direct future Premium to an alternative ILP Sub-Fund(s), We will act according to Your instructions. Otherwise, We will change the Premium allocation between the ILP Sub-Funds on Your behalf as may seem most appropriate to Us.

#### **13.4. MERGER AND SUB-DIVISION**

We have the discretion to merge or sub-divide any ILP Sub-Fund(s) or any class(es) of Units upon giving You a written notice of one (1) month.

#### **13.5. SWITCHING**

Unless otherwise provided by the company, You may switch all or any of the Units in one (1) fund (the "Original ILP Sub-Fund") to Units of another Fund (the "Other ILP Sub-Fund") offered under the Policy by giving written instructions in the form provided by the Company.

You may choose up to the maximum number of ten (10) ILP Sub-Funds for this Policy. The minimum allocation of investment per ILP Sub-Fund is one percent (1%) and the total allocation of investment for this Policy is one hundred percent (100%).

Units of the Original ILP Sub-Fund to be switched shall be cancelled on the next Dealing Day on which the notice has been processed by Us.

Units of the Other ILP Sub-Fund will be purchased with proceeds derived from the cancellation of the Units of the Original ILP Sub-Fund within five (5) Business Days of the date of cancellation of Units in the Original ILP Sub-Fund. Units in the Other ILP Sub-Fund will be issued based on the following formula (or such other formula as We may determine):

$$A = \frac{(B \times RP) - SF}{IP}$$

where:

- A = the number of Units of the Other ILP Sub-Fund to be issued
- B = the aggregate number of Units of the Original ILP Sub-Fund to be switched
- RP = the redemption price per Unit of the Original ILP Sub-Fund on the Valuation Day on which the switch is to take effect

- SF = the applicable switching fee (if any)
- IP = the issue price per Unit of the Other ILP Sub-Fund on the Valuation  
Day on which conversion is to take effect

If the number of Units of the Other Fund so produced by the above formula shall include any fraction of a Unit of the Other Fund, such fraction shall be rounded off to the nearest 4 decimal places.

Whilst this Policy is in force, You may apply to switch Units of any ILP Sub-Fund allocated to this Policy to another ILP Sub-Fund(s) subject to the following conditions:

- a) We must receive a valid written Application in the form specified by Us;
- b) The maximum number of ILP Sub-Funds before or after a switch per Policy is 10;
- c) The minimum value of Units for each switch is \$1,000; or 100% of the value of the Units in the Original ILP Sub-Fund, whichever is lower; and
- d) the minimum value of Units remaining in the Original ILP sub-fund or the Other ILP sub-fund must not be less than the minimum amount specified by Us from time to time. The current amount is \$1,000. We reserve the right to vary the amount by notifying You in writing of any such variation with at least one (1) month's prior notice;

The ILP Sub-Fund switching will also be subject to any other administrative rules determined by the Company from time to time.

The Company will process the fund switch requested only if the fund switch request (if any) is completed and approved by the Company.

### **13.6. CHANGE OF ALLOCATION INSTRUCTION**

You must provide the Investment Option Allocation Instruction to Us at the time of Application for this Policy.

The Investment Option Allocation Instruction is subject to a minimum allocation percentage in an ILP Sub-Fund and a maximum number of ILP Sub-Funds for allocation as determined by the Company from time to time.

As long as this Policy is in force, You may apply to change Your Investment Option Allocation Instruction. Your Application for change of Investment Option Allocation Instruction must be in the form specified by Us. Such change will be effective on the date immediately following the date of Our approval of Your application.

### **13.7. SUSPENSION OF DEALINGS AND LIMITATION**

We or the relevant Manager may at any time in relation to any ILP Sub-Fund suspend the valuation and the issue and redemption of the Units in their discretion under, but not limited to, the following circumstances:

- (a) during which any stock exchange, commodities exchange, futures exchange or over the counter market on which a significant part of the relevant ILP Sub-Fund's or underlying fund's investments is quoted, listed, traded or dealt in is closed (other than customary weekend and holiday closing) or trading on any such stock exchange or market is restricted or suspended; or where applicable, any period when dealings in any underlying funds of the ILP Sub-Funds are restricted or suspended; or
- (b) when circumstances exist as a result of which in the opinion of the Manager it is not reasonably practicable for the relevant ILP Sub-Fund to dispose of investments or as a result of which any such disposal would be materially prejudicial to the Policyholders; or

- (c) when a breakdown occurs in any of the means normally employed in ascertaining the value of investments or the net asset value or the issue and redemption price per Unit of the relevant ILP Sub-Fund or when for any other reason the value of the relevant ILP Sub-Fund's investments or other assets of that ILP Sub-Fund cannot be reasonably or fairly ascertained; or
- (d) during which the relevant ILP Sub-Fund is unable to repatriate funds for the purpose of making payments on the redemption of Units or during which any transfer of funds involved in the redemption or acquisition of investments or payments due on redemption of Units cannot in the opinion of the Managers be effected at normal rates of exchange.

We and the relevant Manager may at any time in relation to any ILP Sub-Fund suspend the valuation, issue and redemptions of Units during, and/or extend the period for the payment of the redemption monies by the number of days comprised in the above circumstances (in whole or in part) and otherwise, for a period not exceeding six (6) months.

All Policyholders will be notified, as soon as reasonably practicable, of any such suspension, and the Termination of such suspension, by means of a written notice.

The Company may also at its absolute discretion limit the number of Units of an ILP Sub-Fund cancelled on any Dealing Day (whether for this Policy or otherwise) to 10% (or such other percentage as We may determine) of the aggregate number of outstanding Units of the ILP Sub-Fund on such Dealing Day (disregarding any Units which are to be allocated on such Dealing Day). In such case, the limitation will apply pro rata so that owners of policies to which Units have been allocated who wish to have their Units cancelled on that Dealing Day will have the same proportion of such Units cancelled. Units not cancelled will be carried forward for cancellation subject to the same limitation on the next Dealing Day.

#### 14. SUBSCRIPTION

Policyholders have to complete and sign the relevant proposal form with the choice of their ILP-sub fund(s), together with such other documents as may be required and the subscription monies in full in the manner stipulated by Our Financial Planners.

Payment of the Premiums shall be by way of cash (if Policy Currency is in SGD), cheque, and telegraphic transfer or through interbank GIRO (GIRO deduction is in SGD regardless of the chosen Policy Currency). We do not bear the loss resulting from any currency conversion or the cost of charges incurred on any transactions pertaining to currency conversions. All amounts payable to and due from the Company will be calculated and made in the Policy Currency, unless otherwise stated and subject to acceptance and approval by the Company.

##### 14.1. CALCULATION OF NUMBERS OF UNITS ALLOCATED

The following example illustrates the number of Units in an ILP Sub-Fund that a Policyholder will receive:

Investment details	Fees and Charges
Initial regular premium: \$1,000	-
Notional issue price: \$1.00**	-

Initial number of Units = Percentage of regular premium allocated to purchase units in **1<sup>st</sup> Policy Year** × Initial single premium ÷ Issue price

$$= 20\% \times \$1,000 \div \$1.00$$

$$= 200 \text{ Units}$$

Number of Units allocated at Policy Commencement Date

= Initial number of Units

= 200 Units

\*\*The actual issue price of Units will fluctuate according to the net asset value of the Units

The following example illustrates the number of top-up units in an ILP Sub-Fund that a Policyholder will receive:

Investment details	Fees and Charges
Top-up premium: \$5,000	Premium Charge: 5%
Notional issue price: \$1.00**	-

Gross top-up premium = \$5,000

Premium charge = 5% x \$5,000  
= \$250

Net top-up premium = \$4,750

Number of Units allocated = Net top-up premium ÷ Issue price

= \$4,750 ÷ \$1.00

= 4,750 Units

\*\*The actual issue price of Units will fluctuate according to the net asset value of the Units

The above examples are for illustrative purposes only. Please note that additional allocation (where applicable) have not been factored into these examples.

## 15. SOFT DOLLAR COMMISSIONS OR ARRANGEMENT

We do not receive any soft dollar commissions in respect of the underlying fund(s).

## 16. CONFLICTS OF INTEREST

We do not have any conflict of interest which may exist or arise in relation to the underlying fund(s) and its management.

## 17. REPORTS

Policyholders can also find out more on each of the ILP Sub-Fund in the semi-annual and annual fund reports\*. The semi-annual reports and annual fund reports\* of each of the ILP Sub-Fund, will be made available to Policyholders within 2 months and 3 months respectively from the last date of the period to which the reports relate. The financial year-end of the ILP Sub-Funds is 31 December.

These reports are available on our website at [www.hsbclife.com.sg](http://www.hsbclife.com.sg). We will, at the Policyholder's request, provide printed versions of the latest semi-annual reports and annual reports\*.

(\*Unless applicable regulations or guidelines provide otherwise, annual reports in respect of the ILP Sub-Funds will be audited annual reports.)

## 18. OTHER MATERIAL INFORMATION

### 18.1 TAX CONSIDERATION

Prospective Policyholders should consult their own professional Financial Planners as to the implications of buying, holding or disposing of Units and to the provisions of the laws of the jurisdiction in which they are subject to tax.

### 18.2 ILP SUB-FUND VALUATION

The ILP Sub-Funds shall be valued on every Dealing Day and subject to the respective underlying fund

manager's pricing Policy. Policyholders and prospective Policyholders may contact Us or Our authorised Financial Planners for details on the valuation of the ILP sub-Funds.

## **19. POLICY MATURITY**

If not previously terminated under the provisions of this Policy, this Policy will mature and terminate on the Policy Anniversary occurring on or after the Life Assured reaches Age 99 nearest birthday (the "Maturity Date").

The Maturity Benefit will be 100% of the Account Value based on the Unit Prices as at the Dealing Day on or immediately following the Maturity Date, less any Indebtedness. Subject to existing laws and regulations, the Maturity Benefit will be paid in such manner as We may determine.

## **20. SURRENDER OF THE POLICY**

At any time after Policy Commencement Date, You may surrender this Policy to Us in exchange for the Surrender Value subject to receipt of the following by Us:

- (a) Your valid written application in the form specified by Us; and
- (b) The Policy contract for this Policy.

For the purpose of determining the Surrender Value, the Account Value is calculated by reference to the respective Unit Prices of the relevant ILP sub-fund (s) on the Dealing Days on which outstanding notional Units allocated to this Policy are cancelled from this Policy. Any outstanding Policy Charges (in the case of surrender of this Policy (other than on the death of the Life Assured) during the Policy term) will be deducted from such Account Value. The notional Units will be cancelled on the Dealing Days of the relevant ILP sub-fund(s) as soon as practicable following the date on which Our approval of the surrender is accepted and approved by Us. Fees or charges imposed by Us in respect of the ILP sub-fund(s) on the cancellation of Units (if any) will be deducted from the Surrender Value.

Subject to the Suspension of Dealings and Limitation provision, the Surrender Value will normally be payable not more than thirty (30) days after the receipt of Your valid written application and this Policy contract by Us. No interest will be paid for the period between the date the Units are cancelled and the date of payment of the Surrender Value.

## **21. LAPSATION OF POLICY**

### During the Initial Premium Payment Term

The Policy will lapse and the Account Value (if any), less indebtedness will be refunded; if no Regular Premium (excluding RSP and ad-hoc Top-up) is received on the expiry of the Grace Period. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

### After the Initial Premium Payment Term

The Policy will lapse if no Regular Premium (excluding RSP and ad-hoc Top-up) is received on the expiry date of the Grace Period and the Account Value is insufficient to cover the payment of the relevant Policy Charges. You will be notified that the Policy has lapsed. Should a claim arise during the Lapsation Period, no benefits will be payable.

## **22. TERMINATION OF POLICY**

The Policy will terminate immediately upon the occurrence of any of the following, whichever is earliest, and Policyholder will be notified:

- a) Upon the full payment of the Death Benefit;
- b) Upon the full advancement of the Death Benefit as a result of a Terminal Illness Benefit payment;



- c) Upon the full advancement of the Death Benefit as a result of a Total Permanent Disability Benefit payment;
- d) During the 1<sup>st</sup> 24 months of this Policy when there is non-payment of the Regular Premium due by the expiry date of the Grace Period;
- e) Upon Surrender of the Policy by the Policyholder;
- f) The remaining Account Value falls below the Minimum Holding Amount as a result of a withdrawal;
- g) At any point in time during the Policy term, the Account Value is insufficient to cover the relevant Policy Charges
- h) Two (2) years after the date of lapsation if the Policy is not reinstated;
- g) On the occasion of any other reason which may result in the termination of the Policy as set out in the policy contract.

We may terminate this Policy at any time if in Our opinion Your ownership of this Policy is likely to impose any regulatory or tax obligation on Us that We would not otherwise be subject to. On Termination, Policyholder will be entitled to receive the Surrender Value of this Policy (if any) or, if applicable, the Death Benefit will be paid. Once terminated, this Policy is no longer in force and Our obligations to You shall cease immediately.

### **23. REINSTATEMENT OF POLICY**

You may apply to reinstate this Policy on the following conditions:

- (a) You must apply for reinstatement within twenty-four (24) months from the date of lapsation of this Policy;
- (b) For policies that auto surrendered during the Initial Premium Payment Term, You must pay back all outstanding Regular Premium and the amount of Account Value refunded.
- (c) For policies that lapse after the Initial Premium Payment Term,
  - For policies with monthly Premium payment, You can choose to pay
    - (i) a minimum of three (3) months of Regular Premiums or;
    - (ii) all the outstanding Regular Premiums.
  - For policies with quarterly, semi-annual and annual Premium payment, You can choose to pay
    - (i) one (1) Regular Premium or;
    - (ii) all the outstanding Regular Premiums.
- (d) The Life Assured must be less than Age eighty (80), and
- (e) You give Us at Your expense, satisfactory evidence of the health of the Life Assured.

Upon successful reinstatement, the Premium Charge for the resumed Regular Premium will continue from where the last Regular Premium was made. Please refer to Premium Allocation clause for more details on the Premium Charge.

The Units to be allocated to the respective account will be calculated based on the prevailing Unit Price on the Dealing Day(s) of the relevant Investment Option(s) as soon as practicable following the date of Our approval of such Reinstatement.

Reinstatement is subject to Our approval and may be on different terms from those applicable before lapsation.

This Policy will not be eligible for reinstatement if it has been surrendered (requested by Policyholder) for the Surrender Value.

## **24. CLAIM PROCEDURE**

You need to notify Us in writing of the diagnosis of Death, Terminal Illness or Total and Permanent Disability of the Life Assured, as soon as possible.

Following that, within 90 days from the date of death or diagnosis, in addition to this Policy, the following documents are to be submitted in order for Us to process the claim:

- i. the completed claim form;
- ii. the birth certificate, identity card and other identification document of the Life Assured;
- iii. medical report, including clinical, radiology, histological and laboratory evidence from Your attending Specialist, or a fully completed clinical abstract authorisation to enable Us to obtain reports;
- iv. the death certificate, in the case of the death of the Life Assured;
- v. proof of relationship of the claimant with the Life Assured, i.e. birth certificate or marriage certificate; and
- vi. a copy of will, if any.

We may ask for more documents to be provided. The costs of furnishing requested documents are to be borne by the Policyholder. We may also appoint a Registered Medical Practitioner or Specialist to re-examine the Life Assured. In the event that all relevant documents have not been duly submitted to Us, We will be unable to process the claim.

## **25. SUICIDE CLAIM**

If the Life Assured dies by suicide within one (1) year from the Date of Issue or the most recent date of Reinstatement of this Policy, the amount payable will be the Account Value as at the Dealing Day on which the Suicide Claim is admitted by Us. For the avoidance of doubt, We will not pay the Death Benefit in such event.

This Policy will terminate upon payment of the above amount.

## **26. EXCLUSIONS**

These are the exclusions under the various Benefit(s):

### **26.1 DEATH BENEFIT**

If the Life Assured dies by suicide within one (1) year from the Date of Issue or the most recent date of Reinstatement of this Policy, the amount payable will be the Account Value as at the Dealing Day on which the Suicide Claim is admitted by Us. For the avoidance of doubt, We will not pay the Death Benefit in such event.

This Policy will terminate upon payment of the above amount.

### **26.2 TERMINAL ILLNESS BENEFIT**

We do not pay if the Terminal Illness is due to the presence of HIV infection. The TI Benefit will not be payable if the Life Assured is diagnosed to be suffering from a Terminal Illness caused by a suicide attempt within twelve (12) months of the Date of Issue or most recent Date of Reinstatement of this Policy.

### **26.3 TOTAL AND PERMANENT DISABILITY BENEFIT**

We do not pay if the Disability (whether directly or indirectly):

- a) arises from a Pre-existing Condition as at the Date of Issue or the most recent date of Reinstatement, whichever is the later;
- b) has existed for less than six (6) consecutive months;

- c) arises out of any attempted suicide or self-inflicted injuries while sane or insane;
- d) was due to any airborne activity other than travelling as a passenger or crew member on board a licensed international airline on a regular scheduled commercial route;
- e) was due to service in the military, naval, air force or police during times of war whether declared or undeclared;
- f) arises from an activity or medical condition specifically excluded by Us and endorsed in the Policy;
- g) was due to Mental disorder, depression, breakdown of nervous system; or
- h) was under the influence, misuse or abuse of alcohol, drugs or illegal substance not prescribed by a Registered Medical Practitioner.

## **27. FREE-LOOK PERIOD**

We will give You a period of fourteen (14) days from the date You receive this Policy to review it. If Your Policy is delivered by post or email, it is considered to have been received by You seven (7) days from the date of posting or email. If You decide to cancel this Policy, You must write to Us and return the Policy documents within the period of fourteen (14) days allowed. We will refund the Premium paid less any medical fees and other expenses such as payments for medical check-ups and medical reports incurred in processing Your Application.

- a) If a Regular Premium has been paid and You choose to cancel this Policy within the Free-Look Period, We will refund the amount up to the Regular Premium You have paid for this Policy and without interest:
  - (i) the Account Value accrued to this Policy on the next Dealing Day after the Dealing Day on which We receive the request for cancellation of this Policy from You, including the administration fee, Insurance Charge (if applicable), and any other unallocated portion of the Premium excluding the Additional Bonus Units (if any) allocated for large sums invested;
  - (ii) less any medical expenses incurred by Us in processing Your Application.
- b) If a Top-Up Premium or RSP has been paid and You choose to cancel this Policy within the Free Look Period, We will treat this as an Application for Surrender of Units for the Top-Up Premium or RSP. We will refund the Account Value accrued to this Policy calculated by deducting:
  - (i) the Additional Bonus Units (if any) allocated for large sums invested; and
  - (ii) any medical expenses incurred by Us in processing Your Application after adding back the premium charge.

## **28. POLICY CURRENCY**

All amounts payable to and due from the Company will be calculated and made in the Policy Currency, subject to Our right to do any or all of the following:

- a) not to pay in the Policy Currency when making payment to any particular country or jurisdiction and to substitute payment in another currency where in Our sole discretion We consider such payment in that other currency to be in the interests of the owner or payee of the money;
- b) suspend payments in any currency when We consider that currency to be volatile or if exchange control has been imposed, making payment in that currency impractical;
- c) decide on the substitute currency to adopt when We exercise Our rights under paragraphs (1) and (2) above;
- d) accept payment of any Premium or repayment of amounts on any Reinstatement of this Policy in a currency other than the Policy Currency;

- e) at the request of the persons entitled to receive the same, make payment of any amounts payable under this Policy in a currency other than the Policy Currency;

and for such purposes We may apply such rates of conversion between currencies as We deem appropriate in the circumstances.

The Policy Currency cannot be changed after this Policy is issued.

## **29. POLICY OWNERS' PROTECTION SCHEME**

This Policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for Your Policy is automatic and no further action is required from You. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact Us or visit the GIA/LIA or SDIC web-sites ([www.gia.org.sg](http://www.gia.org.sg) or [www.lia.org.sg](http://www.lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).

**INSURANCE CHARGE RATE TABLE**  
**HSBC Life Flexi Protector**  
**Death and Terminal Illness Benefits**  
**Yearly Insurance Charges per \$1,000 Sum at Risk**

Age	Male		Female		Age	Male		Female	
	Non-Smoker	Smoker	Non-Smoker	Smoker		Non-Smoker	Smoker	Non-Smoker	Smoker
	(\$)	(\$)	(\$)	(\$)		(\$)	(\$)	(\$)	(\$)
0	0.450	0.450	0.450	0.450	33	0.650	0.900	0.560	0.770
1	0.450	0.450	0.450	0.450	34	0.650	0.900	0.560	0.770
2	0.450	0.450	0.450	0.450	35	0.650	0.900	0.560	0.770
3	0.450	0.450	0.450	0.450	36	0.700	0.990	0.560	0.790
4	0.450	0.450	0.450	0.450	37	0.790	1.120	0.560	0.790
5	0.450	0.450	0.450	0.450	38	0.800	1.130	0.560	0.790
6	0.450	0.450	0.450	0.450	39	0.850	1.200	0.600	0.850
7	0.450	0.450	0.450	0.450	40	0.900	1.270	0.630	0.890
8	0.450	0.450	0.450	0.450	41	0.970	1.410	0.640	0.930
9	0.450	0.450	0.450	0.450	42	1.040	1.510	0.680	0.990
10	0.450	0.450	0.450	0.450	43	1.120	1.630	0.730	1.060
11	0.500	0.500	0.500	0.500	44	1.200	1.740	0.780	1.140
12	0.500	0.500	0.500	0.500	45	1.290	1.880	0.840	1.220
13	0.500	0.500	0.500	0.500	46	1.390	2.020	0.870	1.270
14	0.500	0.500	0.500	0.500	47	1.490	2.170	0.900	1.350
15	0.500	0.500	0.500	0.500	48	1.600	2.320	0.960	1.440
16	0.550	0.650	0.550	0.650	49	1.720	2.500	1.040	1.560
17	0.550	0.650	0.550	0.650	50	1.880	2.730	1.130	1.700
18	0.600	0.720	0.550	0.660	51	2.050	2.980	1.230	1.970
19	0.600	0.720	0.550	0.660	52	2.240	3.360	1.350	2.160
20	0.600	0.720	0.550	0.660	53	2.450	3.920	1.470	2.360
21	0.620	0.810	0.550	0.720	54	2.680	4.430	1.610	2.420
22	0.620	0.810	0.550	0.720	55	3.010	4.970	1.810	2.720
23	0.620	0.810	0.550	0.720	56	3.410	5.630	2.050	3.080
24	0.620	0.810	0.550	0.720	57	3.840	6.340	2.310	3.470
25	0.620	0.810	0.550	0.720	58	4.320	7.130	2.600	3.900
26	0.630	0.860	0.550	0.750	59	4.860	8.020	2.920	4.380
27	0.630	0.860	0.550	0.750	60	5.590	8.950	3.360	5.040
28	0.630	0.860	0.550	0.750	61	6.430	10.290	3.860	5.790
29	0.630	0.860	0.550	0.750	62	7.400	11.840	4.440	6.660
30	0.630	0.860	0.550	0.750	63	8.140	13.030	4.890	7.340
31	0.650	0.900	0.560	0.770	64	8.960	14.340	5.380	8.070
32	0.650	0.900	0.560	0.770	65	9.860	15.780	5.920	8.880

Age	Male		Female		Age	Male		Female	
	Non-Smoker	Smoker	Non-Smoker	Smoker		Non-Smoker	Smoker	Non-Smoker	Smoker
	(\$)	(\$)	(\$)	(\$)		(\$)	(\$)	(\$)	(\$)
66	11.340	18.150	6.810	10.220	83	70.970	106.460	56.780	85.170
67	12.480	19.970	8.740	13.110	84	78.780	118.170	63.030	94.550
68	13.730	21.970	9.620	14.430	85	87.450	131.180	69.960	104.940
69	15.110	24.180	10.580	15.870	86	97.070	145.610	82.510	123.770
70	17.000	27.200	11.900	17.850	87	107.750	161.630	91.590	137.390
71	19.130	29.660	14.350	21.530	88	118.530	177.800	100.760	151.140
72	21.530	33.380	16.150	24.230	89	130.390	195.590	110.840	166.260
73	24.230	37.560	19.390	29.090	90	143.430	215.150	121.920	182.880
74	27.260	42.260	21.810	32.720	91	157.780	236.670	134.120	201.180
75	29.450	45.650	23.560	35.340	92	173.560	260.340	147.530	221.300
76	31.810	49.310	27.040	40.560	93	190.920	286.380	162.290	243.440
77	35.630	55.230	30.290	45.440	94	210.020	315.030	178.520	267.780
78	40.270	62.420	34.230	51.350	95	231.030	346.550	196.380	294.570
79	46.320	71.800	39.380	59.070	96	254.140	381.210	216.020	324.030
80	51.880	77.820	41.510	62.270	97	279.560	419.340	237.630	356.450
81	57.590	86.390	46.080	69.120	98	307.520	461.280	261.400	392.100
82	63.930	95.900	51.150	76.730	99	338.280	507.420	287.540	431.310

Note: Insurance Charges are not guaranteed. For details, refer to section 9 – Fees and Charges.

**INSURANCE CHARGE RATE TABLE**  
**HSBC Life Flexi Protector**  
**Total and Permanent Disability Benefit**  
**Yearly Insurance Charges per \$1,000 Sum at Risk**

Age	Male		Female		Age	Male		Female	
	Non-Smoker	Smoker	Non-Smoker	Smoker		Non-Smoker	Smoker	Non-Smoker	Smoker
	(\$)	(\$)	(\$)	(\$)		(\$)	(\$)	(\$)	(\$)
0	0.070	0.070	0.070	0.070	33	0.110	0.160	0.100	0.140
1	0.070	0.070	0.070	0.070	34	0.110	0.160	0.100	0.140
2	0.070	0.070	0.070	0.070	35	0.110	0.160	0.100	0.140
3	0.070	0.070	0.070	0.070	36	0.120	0.180	0.110	0.170
4	0.070	0.070	0.070	0.070	37	0.130	0.200	0.120	0.180
5	0.070	0.070	0.070	0.070	38	0.140	0.210	0.130	0.200
6	0.070	0.070	0.070	0.070	39	0.150	0.230	0.140	0.210
7	0.070	0.070	0.070	0.070	40	0.160	0.240	0.150	0.230
8	0.070	0.070	0.070	0.070	41	0.180	0.270	0.170	0.260
9	0.070	0.070	0.070	0.070	42	0.200	0.300	0.190	0.290
10	0.070	0.070	0.070	0.070	43	0.220	0.330	0.210	0.320
11	0.070	0.070	0.070	0.070	44	0.240	0.360	0.230	0.350
12	0.070	0.070	0.070	0.070	45	0.260	0.390	0.250	0.380
13	0.070	0.070	0.070	0.070	46	0.300	0.450	0.290	0.440
14	0.070	0.070	0.070	0.070	47	0.340	0.510	0.330	0.500
15	0.070	0.070	0.070	0.070	48	0.390	0.590	0.380	0.570
16	0.070	0.070	0.070	0.070	49	0.450	0.680	0.430	0.650
17	0.070	0.070	0.070	0.070	50	0.510	0.770	0.490	0.740
18	0.080	0.080	0.080	0.080	51	0.570	0.860	0.540	0.810
19	0.080	0.080	0.080	0.080	52	0.630	0.950	0.600	0.900
20	0.080	0.080	0.080	0.080	53	0.700	1.050	0.660	0.990
21	0.090	0.100	0.080	0.090	54	0.770	1.160	0.730	1.100
22	0.090	0.100	0.080	0.090	55	0.850	1.280	0.810	1.220
23	0.090	0.100	0.080	0.090	56	0.920	1.380	0.880	1.320
24	0.090	0.100	0.080	0.090	57	1.000	1.500	0.960	1.440
25	0.090	0.100	0.080	0.090	58	1.080	1.620	1.040	1.560
26	0.100	0.130	0.090	0.120	59	1.170	1.760	1.130	1.700
27	0.100	0.130	0.090	0.120	60	1.270	1.910	1.230	1.850
28	0.100	0.130	0.090	0.120	61	1.400	2.100	1.360	2.040
29	0.100	0.130	0.090	0.120	62	1.540	2.310	1.500	2.250
30	0.100	0.130	0.090	0.120	63	1.700	2.550	1.650	2.480
31	0.110	0.160	0.100	0.140	64	1.870	2.810	1.820	2.730
32	0.110	0.160	0.100	0.140	65	2.060	3.090	2.010	3.020

Age	Male		Female		Age	Male		Female	
	Non-Smoker	Smoker	Non-Smoker	Smoker		Non-Smoker	Smoker	Non-Smoker	Smoker
	(\$)	(\$)	(\$)	(\$)		(\$)	(\$)	(\$)	(\$)
66	2.230	3.350	2.180	3.270	74	3.460	5.190	3.380	5.070
67	2.410	3.620	2.360	3.540	75	3.570	5.360	3.490	5.240
68	2.610	3.920	2.550	3.830	76	3.680	5.520	3.600	5.400
69	2.820	4.230	2.760	4.140	77	3.800	5.700	3.710	5.570
70	3.050	4.580	2.990	4.490	78	3.920	5.880	3.830	5.750
71	3.150	4.730	3.080	4.620	79	4.040	6.060	3.950	5.930
72	3.250	4.880	3.180	4.770					
73	3.350	5.030	3.280	4.920					

Note: Insurance Charges are not guaranteed. For details, refer to section 9 – Fees and Charges.